Unsatisfactory trunk booking service in Hyderabad

1780. SHRI V. HANUMANTHA RAO: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the '197' service and Trunk Booking Service in Hyderabad telecom. area are very unsatisfactory;

(b) whether any effort has been made by Hyderabad telecom. to improve these services;

(c) the results of such efforts;

(d) whether Government propose to handover the operation to private operators; and

(e) the steps proposed in this regard?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VERMA): (a) No, Sir.

(b) Continous efforts are made to upgrade these services. The number of answering positions at 180 and the Computer Systems at 197 have been augmented.

(c) Number of enquiries handled at 197 has increased from 11,000 in Jan. '96 to 18,000 in June, '96.

(d) No such proposal.

(e) Not applicable.

(THE DEPUTY CHAIRMAN in the Chair)

SHRIMATI JAYANTHI NATARAJAN (Tamil Nadu): Madam, we want to raise an important issue ...*(Interruptions)*...

SHRIMATI MARGARET ALVA (Karnataka): Madam, we want to raise an important point ...*(Interruptions)*...

THE DEPUTY CHAIRMAN: let the Papers be laid on the Table.

SHRI R. L. JALAPPA.

PAPERS LAID ON THE TABLE

I. Report and Accounts (1994-95) of the British India Corporation Limited, Kanpur and related papers.

II. Report and Accounts (1993-94) of the National Jute Manufactures Corporation Limited, Calcutta and related papers.

THE MINISTER OF TEXTILES (SHRI R.L. JALAPPA): Madam, I lay on the Table—

A copy each (in English and Hindi) of the following papers, under sub-section (1) of section 619A of the Companies act, 1956:—

I. (a) Seventy-fifth Annual Report and Accounts of the British India Corporation Limited, Kanpur, for the year 1994-95, together with the Auditors' Report on the Accounts and the comments of the Comptroller and Auditor General of India thereon.

(b) Review by Government on the Working of the above Corporation.

(Place in Library *See* No. LT-190/96)

II. (a) Annual Report and Accounts of the National Jute manufacturers Corporation Limited, Calcutta, for the year 1993-94, together with the Auditors' Report on the Accounts and the comments of the Comptroller and Auditor General of India thereon.

(b) Review by Government on the Working of the above Corporation.

Statement (in English and Hindi) giving reasons for the delay in laying the papers mentioned at (I) above.

(Placed in Library. *See* No. LT 287/96)